

RAJIV BHANDARI

Database & Application Support Developer | SQL, Data Quality & ETL Support

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PROFESSIONAL SUMMARY

Data and application support professional with experience in database-backed applications, high-volume data validation, business systems support and structured troubleshooting. Strong foundation in SQL, relational database concepts, data quality checks, Git/GitHub, testing and documentation, with practical exposure to MySQL and developing knowledge of SQL Server/T-SQL, ETL, staging and data migration processes. Known for clear communication, attention to detail, curiosity and the ability to learn technical standards quickly in project environments.

CORE TECHNICAL SKILLS

- **SQL & Databases:** SQL, MySQL, relational database concepts, joins, filtering, grouping, data comparison, CRUD workflows, database-backed applications.
- **SQL Server / T-SQL Fundamentals:** Query writing, validation queries, views/stored procedure concepts, staging-table concepts, SSMS familiarity through self-directed practice.
- **Data Migration & ETL:** ETL concepts, source-to-target mapping, data profiling, data cleansing, transformation logic, verification and reconciliation checks.
- **Data Quality & Reporting:** Data validation, records accuracy, anomaly identification, structured workflows, Excel/Microsoft 365 reporting, confidentiality and compliance.
- **Development & Scripting:** JavaScript, React, Next.js, Node.js, APIs, HTML/CSS, Tailwind, application/data issue troubleshooting.
- **Tools & Practices:** Git/GitHub, VS Code, issue tracking, documentation, deployment support, domain/DNS/SSL configuration, stakeholder communication.

RELEVANT SQL / DATA MIGRATION FOUNDATION

- SQL and relational database foundation gained through full-stack development, MySQL-backed projects, API/database troubleshooting and university IT study.
- Strong data quality mindset developed through CloudFactory and SA Mushrooms roles, including accuracy checks, structured workflows, validation, reporting and attention to detail.
- Practical Git/GitHub experience across university and development projects, with the ability to follow version-control practices, document changes and work within team coding standards.
- Able to contribute to data migration tasks including requirements discussions, mapping documentation, ETL-style data handling, testing, reconciliation and user communication under technical guidance.
- Reliable, detail-focused and comfortable working in project teams, following technical lead instructions, learning new tools and supporting trials, cutover activities and go-live preparation when required.

PROFESSIONAL EXPERIENCE

IT Application & Database Support Consultant (Freelance / Contract) | Brisbane QLD | March 2022 - Present

- Develop and support database-backed websites and enquiry workflows using React/Next.js, Node.js, MySQL, APIs and hosted production environments.
- Write and test SQL/MySQL queries for application data retrieval, validation checks, form submission reviews and troubleshooting data-related issues.
- Investigate application, API, workflow, form, data, access and deployment issues; identify root causes and implement reliable fixes.
- Use Git/GitHub for version control, code updates, release tracking and documentation of technical changes.
- Configure hosting, domain, DNS, SSL and deployment settings while maintaining clear notes for future support.
- Support Microsoft 365 and business systems while communicating technical issues clearly to non-technical users and stakeholders.

Database & Application Support Developer (Hybrid) | Eydean Inc, Kathmandu, Nepal | December 2020 - March 2022

- Developed and maintained database-driven web application features using JavaScript, React, Node.js, APIs, HTML/CSS and MySQL database concepts.
- Supported CRUD workflows, form validation, API/database-driven functionality, data handling improvements and bug fixes.
- Investigated application defects and data-related issues, tested fixes and collaborated with stakeholders to deliver stable releases.
- Used Git/GitHub and structured development workflows to manage code changes, updates and deployment tasks.
- Created and updated technical notes to support maintainability, handover and future troubleshooting.

Data Specialist | CloudFactory, Kathmandu, Nepal | November 2017 - September 2020

- Processed and validated high-volume client data while meeting strict accuracy, productivity and confidentiality requirements.
- Followed structured data workflows, quality standards and client instructions to ensure consistent output.
- Identified data anomalies, corrected errors where appropriate and escalated unclear cases through the correct channels.
- Built strong attention to detail and quality-control habits directly relevant to data profiling, validation and migration checking.

RELEVANT PROJECTS

SQL Data Validation & ETL Practice Project Practice | SQL Server / MySQL / Excel / Git

- Practised SQL queries for import, staging, duplicate checks, NULL checks, record counts, source-to-target comparison and reconciliation logic.
- Documented assumptions, validation steps and test results to build confidence with SQL Server/T-SQL and data migration-style workflows.

Glide Education - Consultancy and Visa Services Platform | React, Next.js, MySQL, Node.js, Tailwind, Vercel

- Developed and deployed a responsive production website with service pages, enquiry/contact workflows, validation and email notifications.
- Handled database-backed enquiry flow, deployment updates, DNS/SSL configuration and production troubleshooting to maintain stability.

Image Steggy - Image Steganography Tool | Torrens University Australia | HTML, CSS, JavaScript, Git/GitHub

- Built a web-based tool to encode and decode hidden text inside images, tested logic with sample files and documented project results.

EDUCATION

Professional Year Program (Information Technology) | Performance Education| Ongoing

Master of Information Technology | Torrens University Australia, Adelaide SA | Graduated 2024

Bachelor of Computer Science and Information Technology | Tribhuvan University, Kathmandu, Nepal | Graduated 2019

CERTIFICATIONS

- Google IT Support | Zendesk Customer Service | Cyber Security Foundation

PERSONAL ATTRIBUTES

- Strong written and verbal communication with the ability to explain technical issues clearly to non-technical users.
- Analytical, curious and detail-focused; enjoys investigating data/application issues and improving repeatable processes.
- Reliable team member who can follow guidelines, learn new tools quickly and support business-critical deadlines.

REFERENCES

Available upon request.